TOYOTA MALAYSIA PICKLE TOUR 2026
TERMS & CONDITIONS

1. The Toyota Malaysia Pickle Tour 2026 (the "Tournament") is organised by UMW Toyota Motor Sdn. Bhd. ("Organiser") with the full support of the Malaysia Pickleball Association and the respective state pickleball associations.

2. The Tournament shall be conducted in accordance with these Terms and Conditions, the Rules and Regulations, all applicable laws and regulations, and any additional guidelines that may be issued by the Organiser from time to time.

3. These Terms and Conditions shall apply to all individuals participating in the Tournament ("Player" or collectively as "Players") and are deemed to have been accepted upon registration.

4. Full details, updates and announcements relating to the Tournament can be found on the official website: www.toyota.com.my (the "Official Website").

5. For the purposes of this Tournament, the collection, use, disclosure, and management of any personal data or other information provided by Players shall be governed by the UMW Toyota Motor Privacy Policy, available at: https://www.toyota.com.my/en/miscellaneous/legal-privacy.html (the "Privacy Policy"). Players are deemed to have read, understood, and accepted the Privacy Policy, which outlines UMW Toyota Motor's practices for handling personal information in accordance with applicable data protection laws. By participating in the Tournament, Players expressly consent to the terms of this Privacy Policy, which forms an integral part of the Rules and Regulations.

6. The Tournament will be conducted under the USA Pickleball Official Rulebook. Any additional tournament-specific rulings, format adjustments, or clarifications will be communicated in advance by the Organiser. All Players are required to adhere to such modifications as a condition of continued participation.

7. The Organiser reserve the right to modify, amend or substitute any part of the Rules and Regulations and/or the Privacy Policy at its sole discretion, without prior notice to the Players. If there is ambiguity or inconsistency in interpretation, the Organiser shall be the final authority on such interpretation. It is the sole responsibility of each Player to regularly review the Tournament rules and the Privacy Policy on the Official Website to remain informed and compliant. The Organiser shall not be liable for any consequences arising from a Player's failure to do so.

8. By registering for the Tournament, all Players agree to:
   i. Provide true, accurate, current and complete information in all registration forms;

ii. Maintain the confidentiality and security of their login credentials; and
iii. Promptly update their Registration Data to ensure it remains accurate and complete throughout the Tournament Period.

9. The Organiser may contact the Players from time to time by email and/or mobile device provided in the Registration Data. All communications sent to the registered contact details shall be deemed duly received by the Players. If the Players provide any information that is untrue, inaccurate, not current or incomplete, or the Organiser has reasonable grounds to suspect that such information is untrue, inaccurate, not current or incomplete, the Organiser may suspend or terminate the Player's registration and deny such Players any and all future participation in the Tournament or access to the Official Website (or any parts thereof).

10. The Organiser reserve the right to cancel or postpone the Tournament at any time without prior notice to the Players. In such circumstances, the Organiser shall make reasonable efforts to notify all registered Players as soon as practicable. For the avoidance of doubt, the Organiser and its Affiliates (as hereinafter defined) shall not be held liable for any loss, damages or inconvenience arising from such changes. “Affiliates” shall include sponsors, co-Organiser, co-sponsors, partners, volunteers, and any party involved in the provision of products or services related to the Tournament.

11. In the event of any cancellation, postponement, or amendment of the Tournament, the Organiser shall not be liable for any loss, damage, cost, or inconvenience incurred by any Player. All registration fees paid shall be strictly non-refundable under any circumstances, including but not limited to force majeure events, natural disasters, acts of God, war, government restrictions, pandemic-related disruptions, or any other situation beyond the Organiser’s reasonable control. The Organiser may, at its sole discretion, offer rescheduling or alternative arrangements, but shall not be obligated to provide any compensation, reimbursement, or replacement benefits.

12. The Organiser reserve the right to amend any part of the Tournament, modify the match formats, schedules, or rules as the Organiser deem fit at any time. In such cases, the Organiser shall make reasonable efforts to inform the Players in advance. The Organiser and its Affiliates shall not be held liable for any loss or inconvenience arising from such amendments.

13. By participating in the Tournament, Players grant the Organiser and its Affiliates the right to photograph, record, or film their participation and/or likeness in the Tournament and any related activities. Such media assets may be used for any legitimate purpose, including but not limited to promotional advertising, publicity, or commercial use, without the need for prior consent or compensation to the Player.

14. Players further agree that the Organiser and its Affiliates may use the personal information provided to contact the Player for administrative purposes, as well as for marketing, promotional, roadshow, test drive, and other events or activities organised or conducted by the Organiser and its Affiliates, whether related to the Tournament or otherwise.

15. The Organiser reserve the right to limit, refuse or revoke any Player's entry to the Tournament and/or other program(s), event(s), talk(s), demonstration(s), or any other activities involving the Organiser without giving any reason and/or notice.

16. While every reasonable precaution will be taken by the Organiser to ensure the safety of Players, the Players take part entirely at their own risk. To the extent permitted by law, the Organiser and its Affiliates shall not be responsible or liable for any injury, illness (including communicable disease), damage, death or any other loss occurring before, during, or after participation in the Tournament or related activities. All Players are strongly encouraged to undergo a medical check-up and obtain clearance from a licensed medical practitioner before taking part in the Tournament.

17. Participation is open exclusively to Malaysian citizens and Malaysian Permanent Residents holding a valid Malaysian Identity Card (MyKad) or other valid proof of permanent residency. The Organiser reserve the right to conduct background checks and request supporting documentation to verify each Player's nationality and eligibility status. Failure to comply with or meet eligibility requirements may result in disqualification at any stage of the Tournament.

18. The entry fee for the Tournament shall apply only to the Adult Division, with fees set at Ringgit Malaysia Seventy (RM70) per participant for Public Early Bird registrations and Toyota Customers throughout the entire registration period, and Ringgit Malaysia One Hundred (RM100) per participant for Standard Public registrations. The applicable fee category shall be determined by the Organiser. Participation in the Junior Division shall be free of charge, with no entry fee imposed.

19. Completion of the registration form confirms the Player's agreement to abide by the Rules and Regulations and the Privacy Policy. The Organiser reserves the right to close registrations once capacity is reached or after the official closing date, upon which no changes, substitutions, or amendments to participant details, team composition, or categories will be permitted, and participants are responsible for ensuring that all submitted information is accurate at the point of registration.

20. All registration fees paid are strictly non-refundable under any circumstances; however, participants who are unable to attend after successful registration may arrange for a replacement participant, subject to the Organiser's approval and provided that the replacement meets all

eligibility requirements, with all such requests to be submitted before the official registration closing date, and no refunds, credits, or transfers will be entertained once payment has been successfully processed.

21. The Tournament will be conducted across five (5) regional venues ("Region") and dates as follows:
    i. 1 – 2 August 2026 (Saturday and Sunday) at STAR Pickleball, Tunku Ibrahim, 93350 Kuching, Sarawak.
    ii. 15 – 16 August 2026 (Saturday and Sunday) at Pickleground, Level 7, JQ CENTRAL, Jln Tun Fuad Stephens, Pusat Bandar Kota Kinabalu, 88400 Kota Kinabalu, Sabah.
    iii. 5 – 6 September 2026 (Saturday and Sunday) at Play! At Dewani, Lot 1566, Kawasan Perindustrian Dewani, 81100 Johor Bahru, Johor.
    iv. 19 – 20 September 2026 (Saturday and Sunday) at Pickle By the Sea, Lot PT 844 & PT 845, Gurney Dr, Bandar Tanjong, 10250 George Town, Penang.
    v. 26 – 27 September 2026 (Saturday and Sunday) at PLAYA Racquet Club @ PARC Subang, Jalan SS12/1 Taman Subang Ria Subang PARC, 47500 Subang Jaya, Selangor.

22. The Tournament shall consist of two (2) separate divisions — Adult and Junior.

23. The Adult Division shall be conducted as a team event. Each team shall comprise four (4) men and four (4) women, of which one (1) man and one (1) woman must be aged 50 years and above. The team must compete in all four (4) doubles matches under the following categories:
    i. Men's Doubles
    ii. Women's Doubles
    iii. Mixed Doubles
    iv. Mixed Doubles Masters (50+)

24. The Junior Division shall be conducted as a standalone category, comprising the following events: one (1) Junior Boys' Singles (Under-19), one (1) Junior Boys' Singles (Under-12), one (1) Junior Girls' Singles (Under-19), one (1) Junior Open Gender Doubles (Under-19), and one (1) Junior Open Gender Doubles (Under-12).

25. (a) **Adult Division**: Players must be nineteen (19) years of age or above as of the first day of the Tournament Date for their respective state.

(b) **Junior Division**: Players must be between seven (7) and eighteen (18) years of age, as of the first day of the Tournament Date for their respective state. Parental or legal guardian consent is mandatory for Players competing in this category.

26. No player may compete in more than one (1) Category within the same team match, to ensure fairness, balanced play, and wider participation.

27. All teams and player pairings shall be determined by the Organiser on a random basis. Participants acknowledge and agree that team composition and doubles partners will be randomly assigned, and no requests for specific teammates or pairings shall be entertained.

28. A player from any Category may register to participate in only one (1) Region. Any player found to have registered for, or attempted to participate in, multiple Regions shall be disqualified from the entire Tournament at the discretion of the Organiser.

29. In the event that a registered player is unable to participate due to injury or any other unforeseen circumstances (as determined by the Organiser), the team may nominate another player of the same gender within the team as a replacement, provided that the replacement meets all player's eligibility requirements stated in these Terms & Conditions and is approved by the Organiser.

30. If a player is unable to participate and no eligible replacement of the same gender is available within the team, the team captain or representative shall notify the Organiser at least five (5) days prior to the Tournament date to allow sufficient time for an approved replacement to be arranged. Upon receipt of such notification, the Organiser may (but is not obliged to) assist the team captain or representative in arranging for a replacement player.

31. Failure to provide such notice within the stipulated timeframe may result in the team being deemed incomplete and subsequently disqualified from the Tournament. The Organiser' decision on player replacements shall be final and binding.

32. Players are solely responsible for the safekeeping of their personal belongings at all times. Any belongings or items deposited in the locker service are stored entirely at the Players' own risk. The Organiser shall not be responsible for and accept no liability whatsoever in respect of the loss, theft, or damage (whether direct, indirect or consequential) to any personal belongings or items stored in the lockers, howsoever arising.

33. The Organiser also reserve the right to conduct reasonable inspections on any item or bag deposited for security purposes.

34. The Organiser reserve the right to replace any winners if he/she is found to be disqualified for any reason whatsoever, at the Organiser' sole discretion.

35. All winners must report to the person-in-charge at the designated Prize Giving Area as stipulated by the Organiser. Failure by any winning team to report at the specified time and location may result in forfeiture of the prize.

36. Prize money shall be awarded on an individual basis to each eligible Player in the Adult Division. Payments will be made directly to the respective winners, and the Organiser will administer all disbursements in a fair and timely manner, in accordance with the official results.

37. Players in the Junior Division shall not be eligible for prize money. Instead, winners will receive medals or other forms of recognition, as determined by the Organiser, in appreciation of their effort, performance and sportsmanship.

38. Disbursement of prize money shall be administered by ProPulse Events PLT on behalf of UMW Toyota Motor Sdn. Bhd. Prize money will be disbursed to the individual winners via bank transfer within thirty (30) to sixty (60) days following the conclusion of the Tournament.

39. All winners must first present their Malaysian Identity Card (MyKad) for verification purposes prior to receiving any prize or award.

40. In the event of any disagreement, including but not limited to line calls, score disputes, or procedural confusion, Players must first attempt to resolve the matter respectfully among themselves. If the issue remains unresolved, the Referee may pause the match and refer the matter to the Tournament Director for a final decision. Such decision by the Tournament Director shall be final, binding and not appealable.

41. Players must not delay the match indefinitely, and repeated refusal to continue play may result in a default or forfeit at the discretion of the Organiser.

42. Any dispute must be raised immediately with the Referee or Tournament Director during the match. Only disputes concerning score discrepancies or rule violations will be considered, and no retrospective challenges shall be entertained once the match has concluded (to be determined by the Referee or Tournament Director). Upon official recording and announcement of match results, all outcomes shall be deemed final and binding, and no further complaints, appeals, or disputes will be considered under any circumstances.

43. The Organiser may revise or update these Terms & Conditions from time to time as necessary. All matters or disputes arising hereunder shall be governed by the laws of Malaysia.

44. Notwithstanding anything in this Terms and Conditions, any matters not stated herein shall be subjected to the discretion and final decision of the Organiser.

45. For any questions or assistance please feel free to contact our Careline team via email at hellopickle@toyota.com.my.